



RESIDENTIAL PACKAGES - CHRISTMAS EVE

Once you have checked in on Christmas Eve, relax and make yourself at home with Afternoon Tea in the stunning setting of Omboo. Enjoy an indulgent spa treatment, or journey into St Albans for some last minute Christmas shopping.

Schedule

2.30pm

Arrival of Christmas Eve two night & three night package guests.

2.30pm - 4.30pm

Enjoy an Afternoon Tea with a selection of cakes and snacks freshly prepared by our culinary team, with special sweet treat selection for children.

Check in from 3.00pm

The family relaxation area is available with films, games and refreshments for all to enjoy.

7.00pm

Mingle and meet fellow guests and join in the Christmas carol singing while savouring a sparkling reception with canapés.

7.30pm

Make your way to the St Alban Suite for a delicious 3-course Christmas Eve celebration, then dance your way through to Christmas Day in the company of Elvis! Menu on page 6.



RESIDENTIAL PACKAGES - CHRISTMAS DAY

Schedule

8.00am - 10.00am

Enjoy a relaxed and hearty buffet breakfast in the Brasserie.

10:30am - 6.00pm

The family relaxation area is available with films, games and refreshments for all to enjoy.

11.00am

Take a leisurely walk through our beautiful landscaped gardens, let the kids burn off some steam playing on the lawn or take a dip in the pool before lunch.

Exploring the grounds - please bring wellies or sensible walking shoes. Walking maps available from reception.

12.30pm - 4.00pm

Christmas Day lunch in our relaxed Brasserie. Father Christmas will bring treats for the children. Menu on page 8.

From 7.30pm

Enjoy a scrumptious Christmas-inspired buffet dinner in our Brasserie.



BOXING DAY

Schedule

8.00am - 10.00am

Enjoy a relaxed and hearty buffet breakfast in the Brasserie.

10:30am - 6.00pm

The family relaxation area is available with films, games and refreshments for all to enjoy.

11.00am

Relax in the spa or walk in the grounds - please bring wellies or sensible walking shoes. Walking maps available from reception.

12.30pm - 4.00pm*

Continue your Christmas celebrations with a jazz lunch.

7.30pm arrival for 8.00pm dinner*

Boxing Day dinner in Omboo - an Asian inspired tasting and sharing experience, with lively atmosphere, plum wine and sake to enjoy with family and friends.

**Not included for guests departing on the 26th December. However we would be delighted to accommodate guests wishing to extend their stay - please enquire for prices.*



CHILDRENS ACTIVITIES

CHRISTMAS DAY

Father Christmas will bring treats for the children at lunch time.

DAILY ACTIVITIES (from 24th - 26th inclusive)

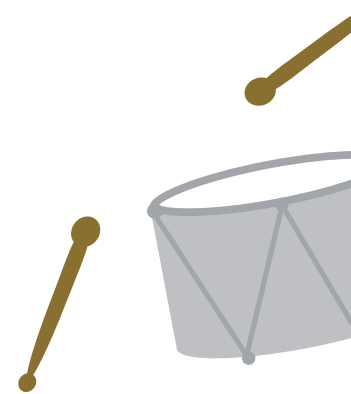
9.30am - 12.30pm Children's swim times.

10.30am - 6.00pm Family relaxation area.

We have games, movies, board games and kids colouring activities, along with popcorn and fruit juices for both children and parents to enjoy.

All Day 12 acres of grounds, gardens and woodlands to explore, so please bring your wellies!

Parental supervision is required at all times during the Christmas period. Children's meals are available throughout 24th - 26th December.





TERMS & CONDITIONS

1. Full payment is to be made at time of booking. All provisional bookings for the Christmas Residential Package (hereinafter referred to as "the Event" 2024) are considered enquiries and only confirmed when full payment is received.
2. Cancellations are fully refundable free of charge up until 5pm 2nd December 2024 and must be made in writing. Bookings cancelled after 5pm on the 2nd December 2024 cannot be refunded or have the funds transferred for the use of other products or services at the hotel.
3. Any alterations to bookings must be made in writing and subject to confirmation by the hotel
4. All details are correct at time of going to press and may be subject to alteration without prior notice.
5. All prices quoted are inclusive of VAT at the prevailing rate.
6. No service charge is applied to pre-booked packages. A discretionary service charge of 12.5% will be added for any food and beverage items outside of the Event. Any additional services must be paid for at the time.
7. Children 3 years and under stay and dine for free. 4-12 year olds are classed as children for the purpose of the event, and are charged accordingly. 13 to 17 year olds are classed as Juniors and will be charged accordingly. Soft drinks will be substituted in place of alcoholic drinks for all children.
8. The hotel requires a full residential address for all persons who will be attending the Event at the time of booking. In the event that a person is unable to attend the Event due to national, or local restrictions imposed by the government or local authority, that clearly and obviously effect their ability to legally attend the Event, then a full refund will be made.
9. All pre-orders of menus must be provided to the hotel no later than the 10th December 2024, otherwise Chef's choice will apply. Any bookings taken after the 20th December will be Chef's choice only and may be limited.
10. Children must be supervised at all times over the Christmas period and especially in the pool area.
11. All dietary and allergen requirements must be communicated at time of booking and confirmed again when making menu choices. Any special dietary and allergen requirements are not available to request on the day. All requests are treated with extra care, nevertheless due to the nature of our offering and kitchens we cannot guarantee that any item served is 100% allergen or intolerance free.
12. The hotel reserves the right to change the way food is delivered or presented in accordance with government guidelines enforced, or any crises that may arise of which the hotel is not responsible for, without prior notice.
13. Should the hotel, for reasons beyond its control (due to government guidelines restrictions or any other national or local crises), need to change, modify or otherwise amend the format, dining style, music, entertainment, offering, or timings of the Event, then it will use all reasonable endeavours to make comparable alternatives and/or facilities at no additional cost. These alternatives and/or facilities shall form the limit of the hotel's liability in respect of the Event.
14. In the event that the hotel is unable for reasons beyond its control to offer any reasonable alternatives and/or facilities, or cancel the Event, then any monies paid in advance in respect of the Event shall be refunded. Such refund shall represent the full and entire liability of the hotel to the Client and the Client shall have no further claims whatsoever against the hotel whether under this contract or otherwise.

